

Toronto Seniors Housing Corporation
Quality and Tenant Engagement Committee (QTEC) Meeting
Agenda

Date: Monday, February 10, 2025

Time: 3:00 pm to 5:00 pm

Location: WebEx and Livestream

Item	Time	Description	Action	Type of Item	Presenter
1.	3:00 pm 2 min	Chair's Remarks	Information	N/A	Chair
2.	3:02 pm 2 min	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	3:04 pm 1 min	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	3:05 pm 1 min	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	3:06 pm 1 min	Approval of Public Session Minutes of QTE Committee Meeting of November 18, 2024	Approval	Minutes	Chair
6.	3:07 pm 1 min	Action Items Review	Information	List	Chair
7.	3:08 pm 5 min	CEO Update	Information	Verbal Report	Tom Hunter
8.	3:13 pm 5 min	QTEC Work Plan 2025	Information	Report	Grant Coffey
9.	3:18 pm 15 min	Operational Dashboard	Information	Dashboard	Brad Priggen
10.	3:33 pm 10 min	Rapid Re-Housing Report	Information	Report	Brad Priggen
11.	3:43 pm 10 min	OCHE Bi-Annual July – Dec 31, 2024	Information	Report	Melanie Martin

Item	Time	Description	Action	Type of Item	Presenter
12.	3:53 pm 10 min	Tenant Experience Survey Action Plan	Information	Report	Grant Coffey / Ayushman Banerjee
13.	4:03 pm 10 min	Strategic Directions Q4 2024 Progress Report	Information	Report	Grant Coffey
14.	4:13 pm 10 min	Strategic Directions, 2025 Roadmap	Approval	Report	Grant Coffey
15.	4:23 pm 5 min	Quality Improvement Projects Q4 2024 Progress Report	Information	Report	Grant Coffey
16.	4:28 pm 15 min	Engagement and Partnerships Update	Information	Report	Arlene Howells
17.	4:43 pm	Adjournment	Approval	N/A	Chair