

Toronto Seniors Housing Corporation
Quality and Tenant Engagement Committee (QTEC) Meeting
Agenda

Date: Monday, September 30, 2024

Time: 3:00 pm to 5:00 pm

Location: WebEx and Livestream

Item	Time	Description	Action	Type of Item	Presenter
1.	3:00 pm 2 mins	Chair's Remarks	Information	N/A	Chair
2.	3:02 pm 2 mins	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	3:04 pm 1 min	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	3:05 pm 1 min	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	3:06 pm 1 min	Approval of Public Session Minutes of QTE Committee Meeting of July 23, 2024	Approval	Minutes	Chair
6.	3:07 pm 1 mins	Action Item Review	Information	List	Chair
7.	3:08 pm 5 mins	CEO Update	Information	Verbal Report	Tom Hunter
8.	3:13 pm 10 mins	Operational Dashboard	Information	Dashboard	Brad Priggen
9.	3:23 pm 10 min	Local Housing Corporation (Benchmark Report)	Information	Report	Brad Priggen
10.	3:33 pm 10 min	OCHE Bi-Annual Report Jan 1-June 30, 2024	Information	Report	Melanie Martin
11.	3:43 pm 10 min	Quality Improvement Projects One-year Update	Information	Report	Grant Coffey

Item	Time	Description	Action	Type of Item	Presenter
12.	3:53 pm 20 min	Use of Community Space Policy	Approval	Report	Arlene Howells/ Grant Coffey
13.	4:13 pm 20 min	Programs, Partnerships and Engagement	Information	Report	Arlene Howells
14.	4:33 pm 20 min	TSHC Service Model	Information	Report	Tom Hunter
Consent Agenda Items (items for Information only and will not be addressed during meeting, unless a committee member requires, or public deputation requested).					
15.		Strategic Directions Q2 2024 Progress Report	Information	Report	n/a
16.		Quality Improvement Projects Q2 2024 Progress Report	Information	Report	n/a
17.	4:53 pm	Adjournment	Approval	N/A	Chair