

QUALITY & TENANT ENGAGEMENT COMMITTEE

AGENDA

Date: Wednesday, May 29, 2024

Time: 3:00 pm to 5:00 pm

Location: WebEx & Livestream

Item	Time	Description	Action	Supporting Documents	Presenter
1.	3:00 pm 5mins	Chair's Remarks	Information	N/A	Chair
2.	3:05 pm 2mins	Land and African Ancestral Acknowledgements	N/A	N/A	Chair
3.	3:07 pm 1mins	Approval of Public Meeting Agenda	Approval	Agenda	Chair
4.	3:08 pm 1mins	Chair's Poll re: Conflict of Interest	Declaration	N/A	Chair
5.	3:09 pm 1mins	Approval of Public Session Minutes of QTE Committee Meeting of March 25, 2024	Approval	Minutes of Public meeting of March 25, 2024	Chair
6.	3:10 pm 5mins	Action Item Review	Information	Action Item List	Chair
7.	3:15 pm 5mins	CEO Update	Information	Verbal Report	Tom Hunter

Toronto Seniors Housing Corporation

Item	Time	Description	Action	Supporting Documents	Presenter
8.	3:20 pm 10mins	Operational Dashboard	Information	Operational Performance Dashboard	Brad Priggen
9.	3:30 pm 60 min	Tenant Experience Survey Results	Information	Report and Presentation	Grant Coffey Forum will attend
10.	4:30 pm 30 min	Community Activities Fund and Community Connect+ Update	Information	Report and Presentation	Arlene Howells
Consent Agenda Items (items for Information only and will not be addressed during meeting, unless a committee member requires, or public deputation requested).					
11.		Strategic Directions Q1 2024 Progress Report	Information	Report	n/a
12.		Quality Improvement Projects Q1 2024 Progress Report	Information	Report	n/a
13.	5:00 pm 1min	Adjournment	Approval	N/A	Chair